



# OZARKS TRANSPORTATION ORGANIZATION

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## TRANSIT COORDINATION PLAN ADVISORY TEAM

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1 February 2012

2:00 p.m.

Ozarks Transportation Organization Conference Room  
205 Park Central East, Suite 212

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### ATTENDEES

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Kathleen Featherstone, DMH-SpRO  
Howard Fisk, Fisk Limo  
Diane Gallion, City Utilities Transit  
Leslie McCafferty, Burrell

Andrew Seiler, MoDOT Southwest District  
Linda Starr, Springfield Workshop  
Cari Wright, SW Center Independent Living

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### STAFF PRESENT

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Natasha Longpine   Curtis Owens

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### 1. WELCOME AND INTRODUCTIONS

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Introductions were made of everyone in attendance.

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### 2. APPROVAL OF AGENDA AND MINUTES

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Cari Wright made the motion to approve the February 1, 2012 Agenda and January 25, 2012 Minutes. Kathleen Featherstone seconded. The motion passed unanimously.

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### 3. TURNING GAPS TO STRATEGIES

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The Advisory Team reviewed three maps, including the Ozarks Transportation Organization boundary, the persons below poverty, and the persons over age 65. Mr. Owens explained that mapping of the disabled population was not yet available because the 2010 US Census American Community Survey data is only available for the larger population of the City of Springfield, Christian and Greene Counties. The team was informed that data for smaller communities will not be available until later in 2012.

At the last meeting, the team requested a list of local human service agencies websites and a collection of available service brochures. Mr. Owens reviewed OTO's current list of human service providers and verified each website was active and provided the web links for the Yellow Book and the Library Directory. The team reviewed the list and discussed the opportunities of an agency developing a single point information website or call center. The team discussed a 211 and 511 call site while viewing the 211 state sponsored website that was developed through the United Way agency. It was discussed that the local United Way agencies managed the update portions of 211.

The Advisory Team reviewed the gaps and strategy determining that priorities should only be labeled as high and medium.



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The high priorities include: sustain current mobility services, increase utilization of services, increase or improved mobility services and infrastructure, and educate public of service through a single source. The medium priorities include: increasing services – other than those listed in high, service availability – region is more than Springfield, services aren't comprehensive outside of Springfield; need for volunteers; continuation of Local Coordination Board for Transit; and share information about funding programs and benefits available to local organizations. It was mentioned that that training for application of 5310, 5316 and 5317 programs should be available. Ms Longpine stated that MoDOT provided this training in the past.

The team's discussion for implementation of actions included media coverage in both radio broadcasting and newspaper. Mr. Fisk mentioned several opportunities that included the Wayne Glenn AM radio program and the Dan Vaughn radio program. He also mentioned that as space permits, the Springfield Business Journal and other outlets could possibly run agency information ads as a service to the public education component.

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#### 4. FEBRUARY MEETING DATE

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The next meeting is scheduled for February 29, 2012. This meeting will be held at the Ozarks Transportation Organization conference room, Suite 212.

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#### 5. ADJOURNMENT

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A motion was made by Diane Gallion to adjourn the meeting. Cari Wright seconded the motion. The motion passed and this meeting was adjourned.